

GUARANTEE CONDITIONS 1992-2018

< 1992

Frames and unsuspended front forks	Design or manufacturing faults	Lifetime Guarantee*
Paint guarantee frames and front forks	Internal rusting or oxidation	5 years
Paint guarantee or chromed parts	Internal rusting or oxidation	1 year
Parts	Design or manufacturing faults	1 year

1993-1998

Frames and unsuspended front forks	Design or manufacturing faults	10 years
Paint guarantee frames and front forks	Internal rusting or oxidation	5 years
Paint guarantee or chromed parts	Internal rusting or oxidation	1 year
Parts	Design or manufacturing faults	1 year

1999-2001

Frames and unsuspended front forks	Design or manufacturing faults	10 years
Paint guarantee frames and front forks	Internal rusting or oxidation	5 years
Paint guarantee or chromed parts	Internal rusting or oxidation	2 years
Parts	Design or manufacturing faults	2 years

2002-2003

Frames and unsuspended front forks: Hybrid, comfort, trekking, specials, town & country	Design or manufacturing faults	10 years
Frames and unsuspended front forks: Race, mountain bike, all road, sports hybrid	Design or manufacturing faults	3 years
Paint guarantee frames and front forks	Internal rusting or oxidation	3 years
Paint guarantee or chromed parts	Internal rusting or oxidation	2 years
Parts	Design or manufacturing faults	2 years

2004 T/M 2006

Frames and unsuspended front forks: Comfort, trekking, specials, town & country	Design or manufacturing faults	10 years
Frames and unsuspended front forks: Race, mountain bike, all road, sports & leisure	Design or manufacturing faults	3 years
Painted frames and front forks	Internal rusting or oxidation	2 years
Painted or chromed parts	Internal rusting or oxidation	2 years
Parts including suspended front forks and shock units	Design or manufacturing faults	2 years

2007-2009

Frames and unsuspended front forks: Unsuspended aluminum, scandium and cro-moly frames or front forks	Design or manufacturing faults	Lifetime Guarantee
Frames and unsuspended front forks: Carbon and suspended frames	Design or manufacturing faults	3 years
Frames and unsuspended front forks: used in semi professional or professional competition	Design or manufacturing faults	2 years
Paint guarantee frames and unsuspended front forks	Internal rusting or oxidation	10 years
Paint guarantee or chromed parts and suspended front forks	Internal rusting or oxidation	2 years
Parts including suspended front forks and shock units	Design or manufacturing faults	2 years

2010-2018

Frames and unsuspended front forks: Unsuspended aluminum, scandium and cro-moly frames or front forks	Design or manufacturing faults	Lifetime Guarantee
Frames and unsuspended front forks: Suspended frames	Design or manufacturing faults	3 years
Frames and unsuspended front forks: Carbon	Design or manufacturing faults	10 years
Frames and unsuspended front forks: used in semi professional or professional competition	Design or manufacturing faults	2 years
Paint guarantee frames and unsuspended front forks	Internal rusting or oxidation	10 years
Paint guarantee or chromed parts and suspended front forks	Internal rusting or oxidation	2 years
Parts including suspended front forks and shock units	Design or manufacturing faults	2 years

NOTE:

For wearing parts such as tyres, chain, chainrings, rear sprockets, cables, brake blocks, suspended front forks and shock units no guarantee is given unless design or material faults occur. Original parts that are not available or compatible on replacement frames will be delivered free of charge by KOGA in the first 3 years after date of purchase. The warranty only applies to the first owner of the relevant bicycle.

*Only with Lifetime Guarantee sticker, otherwise 10 years.